



Office Use Only	
Kennel Connection	

Client Card

First Name: _____ Last Name: _____

Home/Work/Cell #: _____ Other (Home/Work/Cell): _____

Spouse/Partner Name: _____ Spouse/Partner Number: _____

Address: _____

City: _____ Zip Code: _____

E-mail address: _____

Emergency Contact Name: _____ Relationship: _____

Emergency Contact Number: _____

How did you hear about us? (Google, Yelp, Friend/Family, Other): _____

1. Dog's Name: _____ Date of Birth **OR** Year: _____

Breed: _____ Color: _____

Sex: **M / F** Spayed **OR** Neutered? **Y / N** Up to date on Vaccine records? **Y / N**

Does your dog have any allergies? **Y / N** If so, to what? _____

My dog (circle one): **Likes all other dogs / Gets along with some dogs / Is NOT good with other dogs**

Anything else we should know about your dog? _____

Name of Vet Clinic: _____ Vet Phone: _____

2. Dog's Name: _____ Date of Birth **OR** Year: _____

Breed: _____ Color: _____

Sex: **M / F** Spayed **OR** Neutered? **Y / N** Up to date on Vaccine records? **Y / N**

Does your dog have any allergies? **Y / N** If so, to what? _____

My dog (circle one): **Likes all other dogs / Gets along with some dogs / Is NOT good with other dogs**

Anything else we should know about your dog? _____

Name of Vet Clinic: _____ Vet Phone: _____



BOARDING POLICIES Check-out time is before noon. Dogs leaving after 12:00 pm are subject to a \$5/hour late check-out fee. **We do NOT release dogs before or after business hours (view below).** No pet will be released until all charges have been paid unless other arrangements have been made that are satisfactory to K9s Only. Boarding payments are due at check-in. **If the stay is extended, a payment will be processed on the day of extension.** There will be a 10% interest charge per month on all outstanding balances. The customer agrees to notify us in advance if there is any change in the pet's drop-off or pick-up dates. If the pet is dropped off later than the arranged date, or picked up early without prior arrangements made, the customer will be charged the total of the original reservation. Prior arrangements must also be made if any person other than the owner is going to pick up the pet, otherwise the pet will not be released.

K9s Only Tarzana Hours

Monday-Friday **7:00am-8:00pm**

Saturday **8:00am-6:00pm**

Sunday **CLOSED**

K9s Only West L.A. Hours

Monday-Friday **7:00am-8:00pm**

Saturday **8:00am-6:00pm**

Sunday **9:00am-5:00pm**

**** HOURS MAY DIFFER DURING HOLIDAYS****

PACKAGES & MEMBERSHIPS ALL packages and memberships are **NON-REFUNDABLE**. Boarding packages CANNOT be used during Holidays. VIP members receive 20% off of all services **EXCEPT** for training. VIP membership is valid for 1 year from the day of purchase.

DAYCARE All dogs are required to pass an evaluation to play in daycare. After 6 months of not attending daycare, he/she will be required to be re-evaluated.

VACCINATIONS ALL dogs are required to have updated Bordatella, Distemper-Parvo and Rabies vaccinations in order to enter the facility.

CANCELLATION POLICIES: A minimum **48 hour cancellation notice** must be given during **non-holiday times**. In the event of a cancellation without proper notice, **client is responsible for 50% of the original boarding fee.** A minimum **5 day cancellation notice** must be given during **holidays**. In the event of a cancellation without proper notice, **client is responsible for 50% of the original boarding fee.**

TRAINING POLICIES In-Kennel/Day-Training requires a **2 weeks** advanced notice of cancellation in order to receive a refund. If the cancellation happens in less than 2 weeks' notice, it will be considered a store credit ONLY. The owner or agent of the dog may have the animal withdrawn from training at any time. **However, once program(s) has begun, all fees are nonrefundable.**

PRIVATE TRAINING The Owner or agent of dog may postpone any of the private lessons, provided 48hour notice is given. K9s Only is only obligated to give two free makeup lessons due to owner or agent postponement. After second postponement, each additional postponement will count as one of the remaining lessons owed to owner. Additional makeup lessons can be purchased at the current prevailing rate. Rain, holidays, or trainer illness will not be counted as owner or agent postponement. K9s Only will, in these cases, provide free makeup sessions for as many times as these types of postponements occur.

This agreement represents the full and only agreement of the parties. I have read, fully understand and agree to the above contract terms.

LIABILITY: I, (print name) _____, as the legal owner of the aforementioned dog(s), have carefully read and understand this agreement and do hereby waive and release K9s Only and the PRACTITIONER/TRAINER from any and all liability of any nature. This includes, but is not limited to, any injury, death, sickness or damage my dog(s) may suffer during or after any training/treatment program. I also agree to indemnify and hold harmless K9s Only and the PRACTITIONER/TRAINER from any and all claims due to any damage the dog(s) may cause to any family member or any third parties during or after treatment. I understand that the K9s Only PRACTITIONER/TRAINER is not a licensed veterinarian. I hereby waive all rights to any cause of action against K9s Only PRACTITIONER/TRAINER, or his/her assigns or beneficiaries, stemming from this treatment/training. This waiver also binds my agents, assigns and beneficiaries.

*By signing this Waiver and Release, you assume full responsibility for your dog's behavior and assume full responsibility to K9s Only and our Guardian clients for all damages and injuries to property, dogs and persons caused by your dog.

Signature of owner or agent of pet

Date